

# **CITY OF BAY CITY STRATEGIC PLAN UPDATE**



**AGENDA**

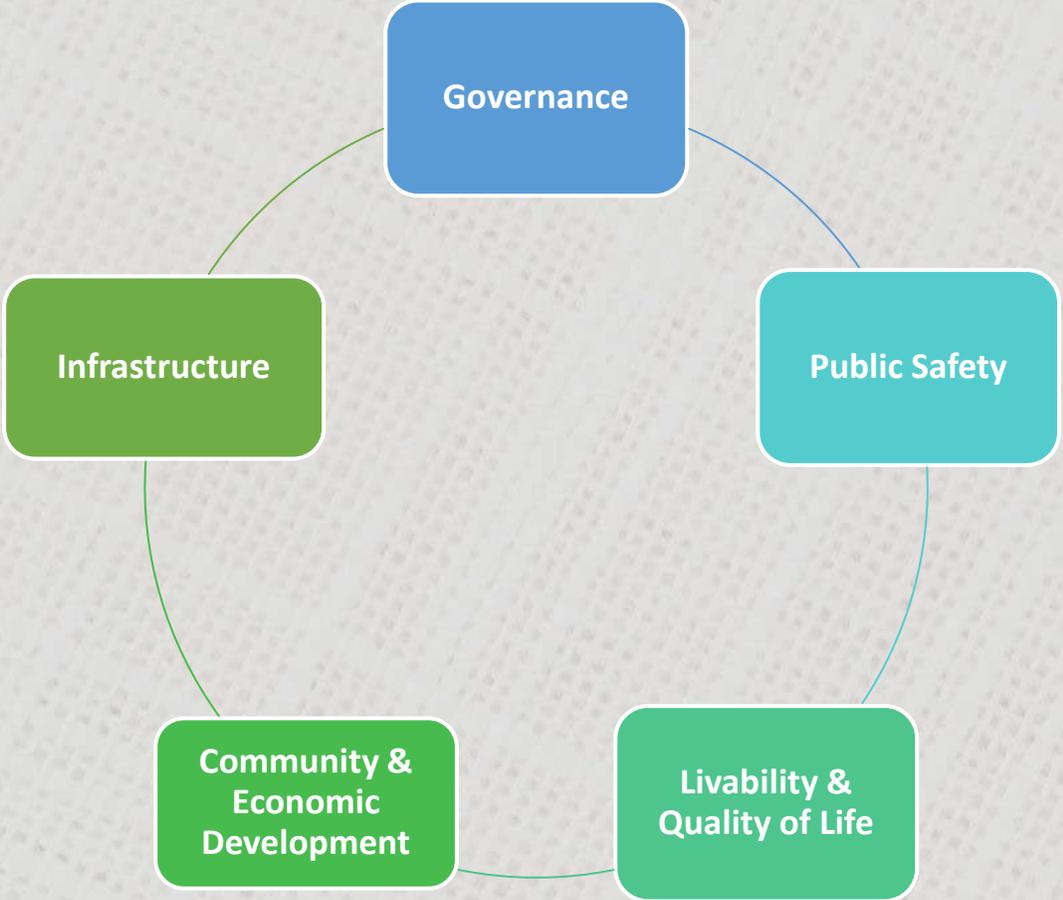
**JUNE 11, 2024**

**Strategic Plan  
Accomplishments  
FY 2024**

**Celebrate the Wins!**



# Area of Emphasis



# City Council's Goals

## Governance

- Explore all funding sources available to the City **Ongoing**
- Improving the Image of Bay City **Ongoing**
  - Provide superior municipal services
- Organizational & Operational Effectiveness **Ongoing**
  - Re-organization of City to streamline processes
  - Staff Development- *Coachhub*
- Enhance Communication & Customer Service **Ongoing**
  - Promote City's Efforts – *Celebrate Successes*
  - Create a Public Information Officer position **Hire FY 24-25**
  - Implement Citizen Work Order App
  - Community Meetings – *Various Locations* **Ongoing**



*Bay City residents are well informed and involved with the affairs of local city government.*

# **Improving Image of Bay City Enhance Communication & Customer Service**

- Employee Engaged Contest to create winning hashtag to use in social media posts & Newspaper Headline
- Departments Share other City Social Media Pages while the Main City FB is linked through software (Summer)

**#BayCityTX4U | News**

**#BayCityTX4U**

**#BetterinBayCity**

Headline to be used in Newspaper Communication

**Did you Know?**



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# Improving Image of Bay City Enhance Communication & Customer Service

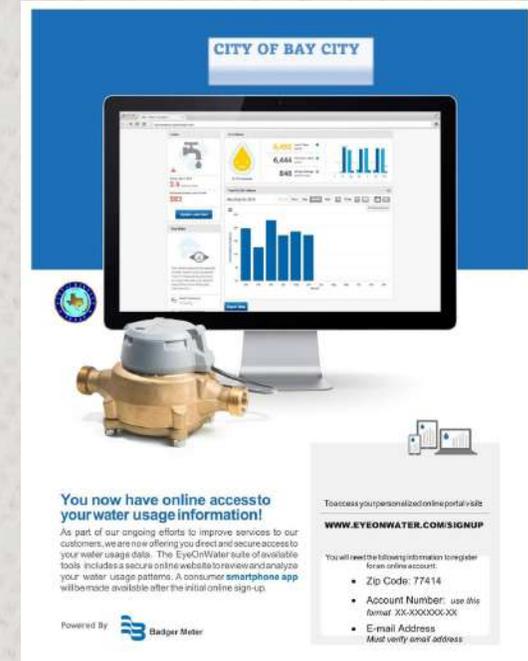
## Customer Service Week 2023



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# Improving Image of Bay City Enhance Communication & Customer Service

- Citizen Work Order App
- Revamped Website for easier navigation
- Promoted Eye on Water App to help avoid high water bills



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# Improving Image of Bay City Enhance Communication & Customer Service

- Created Newsletter to promote Bay City
  - Added Internal Monthly Newsletters
  - Added Quarterly Citizen Newsletter (Summer)
- Provided City-Wide Customer Service Training

## #BayCityTx4U | Newsletter

### UPCOMING EVENTS

 **MAY 2024**

- May 4 - 12 pm - Sargent - Star Wars Celebration
- May 11 - 1030 AM - Bay City - Mother's Day Tea Party
- May 11 - 1030 AM - Bay City - Adult Craft
- May 17 - 530 PM - Bay City - Bad Art Night
- May 24 - 530 PM - Sargent - Bad Art Night



### THANK YOU



**EMPLOYEE SHOUT OUT!**  
No need for an introduction when it comes to this lady, HR director, Rhonda Clegg. She will always have a smile for you and an encouraging word! Just don't ask for workers comp!!



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# Enhance Communication & Customer Service

## Community Meetings

- Strategic Planning- Community Input
- Strategic Planning- Library



**LIBRARY FY25-29  
COMMUNITY SURVEY**

**COMPLETE BY  
MARCH 15**

Fill out online or pick up a paper copy at the library



[https://bit.ly/bepl\\_survey24](https://bit.ly/bepl_survey24)

**BAY CITY PUBLIC LIBRARY** PARTNERS LIBRARY ACTION NETWORK



**Town Hall Meeting**  
TO DISCUSS  
**STRATEGIC PLANNING**

COME OUT AND HELP SHAPE  
THE FUTURE OF BAY CITY

YOUR IDEAS & FEEDBACK WILL BE USED FOR  
THE CITY COUNCIL'S UPCOMING  
BUDGET PLANNING PROCESS

**DATE/TIME: SATURDAY, MARCH 16, 2024  
10 AM - NOON**

**LOCATION: CITY HALL  
1901 5TH STREET**

979-245-2137 [www.cityofbaycity.org](http://www.cityofbaycity.org)



**BAY CITY**  
*Community Survey*

Your feedback will help us understand community needs and guide decision-making for a more vibrant and prosperous Bay City!

**COMPLETE BY: MAY 15, 2024**

Scan this QR code to fill it out anonymously online or stop by the library to fill out an anonymous survey to leave there.



[bit.ly/cobc\\_communitysurvey2024](http://bit.ly/cobc_communitysurvey2024)



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# Improving Image of Bay City Award Winning Departments



**Municipal Court awarded Municipal Traffic Safety Award**



**BCCDC recognized for Economic Excellence** by the Texas Economic Development Council

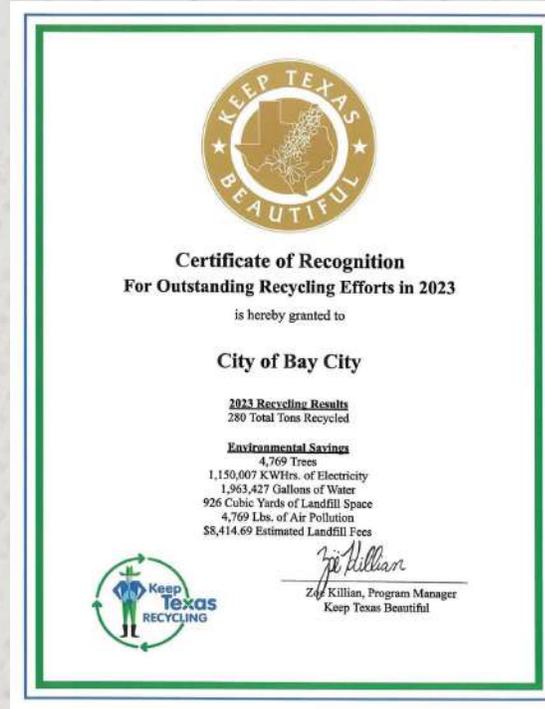


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# Improving Image of Bay City Award Winning Departments



**BC Public Library- Achievement of Library  
Excellence Award by the Texas Municipal Library  
Directors Association**



**Recycling Center awarded 2023  
Outstanding Recycling Efforts  
by Keep Texas Beautiful**

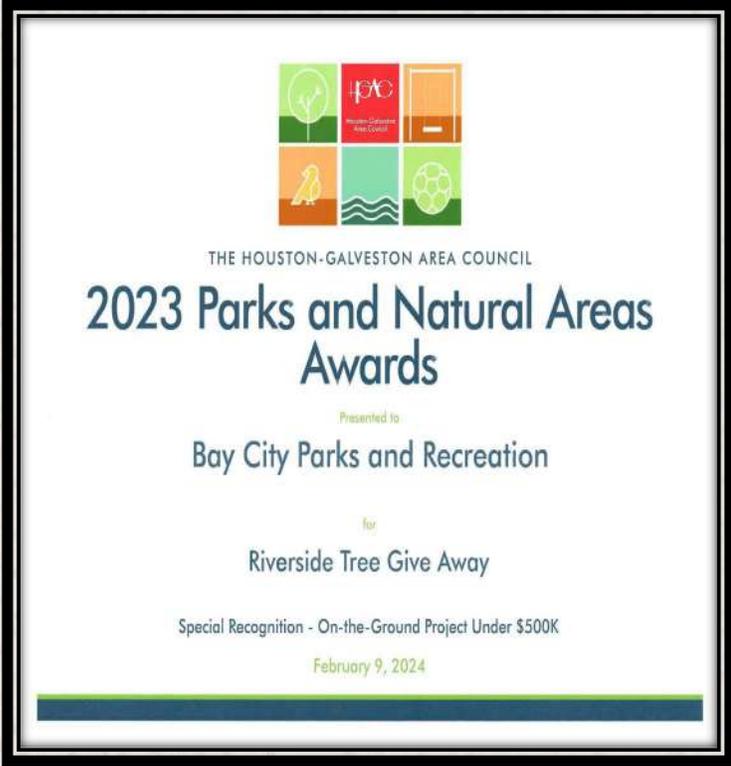


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# Improving Image of Bay City Award Winning Departments



**Parks Department- Special Recognition - On-the- Ground  
Project under \$500K by the Houston-Galveston Area Council**



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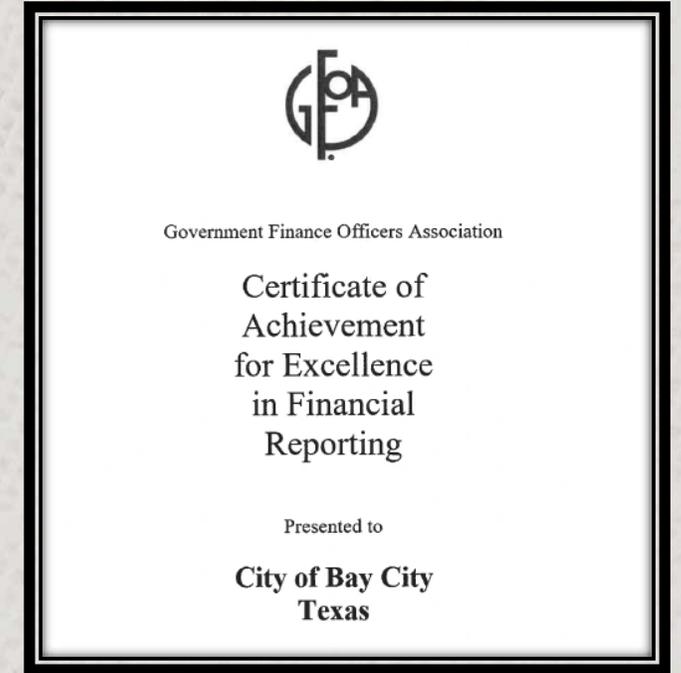
# Improving Image of Bay City Award Winning Departments



Finance- Distinguished  
Budget Award by the Government  
Finance Officer's Association



Finance- Recognized for  
Transparency Efforts awarded by the  
State Comptroller



Finance- Certificate of Excellence in  
Financial Reporting by the Government  
Finance Officer's Association

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# Improving Image of Bay City Recognized Individuals



**Chief Christella Rodriguez- Mike Gentry Leadership Award** by Texas Police Chief Association



**Marquis Who's Who Honors Robert K. Nelson for Expertise in Government**

Robert K. Nelson has also been honored for excellence in financial coaching and personal development.



## **Matagorda County 40 Under 40**

Jessica Russell- Executive Director, BCCDC

Samantha Denbow- Library Director

Tina Israel- Main Street Director

Libby Cruz- Fire Department Maintenance Tech



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# **Improving Image of City Organizational & Operational Effectiveness Staff Development**



## **Promotions of City Employees**



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# *Improving Image of City*

## **Community Outreach**



**Lunch with the Judge**



**Municipal Court-  
National Night Out**

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# Improving Image of City

## Community Outreach



Police Department @ Health Fair

Public Works and Human Resource @ Career Day



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## ***Explore all Funding Sources Available to the City- Grants***

- Awarded Federal Grant for Mobile Data Terminal (Police)
- Purchased Road Equipment (backhoe, rollers, paver, flat bed truck)- Federal Funded by American Rescue Plan Act (ARPA)- \$568K
- Hardeman Park Lighting Project- Federal Funded by ARPA - \$700K
- 4 Police Units- Federal Funded by ARPA- \$295K
- Drainage Improvements (Hamman Road, North Drive- Federal Funded by ARPA- \$1.5 million
- Sidewalks Downtown- Federal Funded CDBG – \$500K
- Airport Improvements- USDOT Grant Funded- \$8.1 million



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# City Council's Goals

## Public Safety

- Public Safety Building 
  - Approve Location and Preliminary Design
  - Explore Combined Dispatch options with County
- Safe Community **Ongoing**
  - Lower Crime Statistics for Bay City
- Code Enforcement- Cleaner Community **Ongoing**
- Enhanced Communication & Customer Service **Ongoing**
  - Community Meetings- *Various Locations* **Ongoing**



*Bay City residents are safe and secure living, working and raising their families in Bay City.*

# Public Safety Building- Approve Location



## FUTURE SITE



# POLICE DEPARTMENT & MUNICIPAL COURT



IN PARTNERSHIP:



COMMUNITY  
DEVELOPMENT  
CORPORATION



*Bay City residents are safe and secure living, working and raising their families in Bay City.*

# Enhance Communication & Customer Service Community Meetings

- Started “Ride to School with a Police Officer” Program
- Updated Department’s mission statement and core values
- Provide school supplies to students
- Met with surrounding school Districts & other stake holders to provide combined Active Shooter Training for our community responses
- Drug take back event – community collection & property disposed of 286 lbs of prescription drugs



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# Safe Community

## COMMERCIAL MOTOR VEHICLE ENFORCEMENT

### DWI ENFORCEMENT “END THE STREAK”



*Bay City residents are safe and secure living, working and raising their families in Bay City.*



# **Safe Community**

## ***National Night out***



**National Night Out in six  
community sub-divisions**



**National Night Out  
Kick Off at Library**

***Bay City residents are safe and secure living, working and raising their families in Bay City.***



# Safe Community

- Respond quickly to minimize loss of life and property
- Performed 160# of annual, preventive, and compliance inspections
- Completed encryption of police radios to ensure officers & citizens are safe
- Completed fire department pager project to aid in streamlining fire dispatching county wide



*Bay City residents are safe and secure living, working and raising their families in Bay City.*

# Code Enforcement- Cleaner Community

- Demolished 7 substandard structures (\$50K) with 3-4 more by the end of the year
- Performed 424 inspections
- Fire marshal assisted with 48 Code Inspections
- Collaborated with Municipal Court to have community service workers pick up trash
- Hired part-time tech to mow, eliminating need for contractors
- Filed approx. \$4K in lawn abatement liens



*Bay City residents are safe and secure living, working and raising their families in Bay City.*

## ***Livability & Quality of Life***

- Parks & Recreation - walking trails, pools, & other amenities
  - Determine Community Aquatic Needs **In Progress**
    - Water Park / Regional Attraction
  - LeTulle Park- improve road surfaces **FY 24 & FY 25**
  - Combined Sports Venue **FY 25 & FY 26**
  - Promote Children's Programs in the Community **Ongoing**
- Theater & Arts
  - Develop a Plan of Action **Moved to Community Development**
- City-wide Clean-up Campaign **Ongoing**

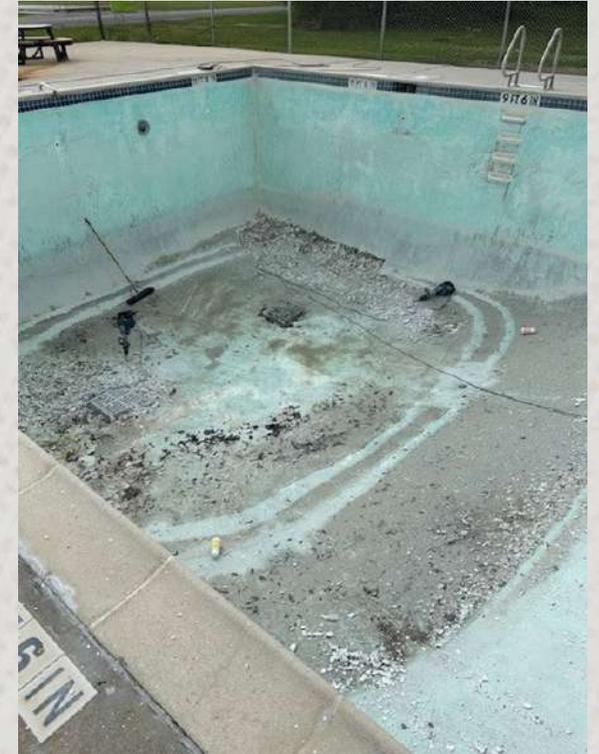


*Bay City residents enjoy a safe community with great amenities and affordable living.*

# ***Livability & Quality of Life***

## **Determine Aquatic Needs**

- Created pool task force to explore short-term and long-term management of the pool(s)
- Completed renovation of Hilliard Pool



*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*



# ***Livability & Quality of Life***

## **Promote Children's Programs in the Community**



**Annual Santa's Fly In Story Time Event**

**Partnered with  
the BC Library**



***Bay City residents enjoy a safe and clean community with great amenities and affordable living.***

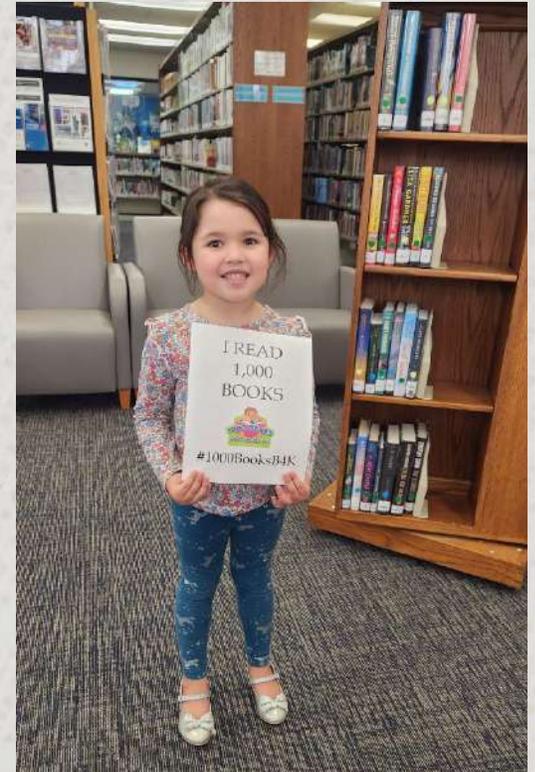
# ***Livability & Quality of Life***

## **Promote Children's Programs in the Community**



**Police teaching our youth gun safety**

**1,000 Books Before Kindergarten Program aids in school readiness**



***Bay City residents enjoy a safe and clean community with great amenities and affordable living.***



# ***Livability & Quality of Life***

## **Promote Children's Programs in the Community**



**Jr. Police Owen**



**ROLE MODELS FOR OUR YOUTH**

*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*



# ***Livability & Quality of Life***

## **Promote Children's Programs in the Community**



**Swim Lessons - Parks Dept.**



**Touch a Truck - Parks Dept.**

*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*



# Livability & Quality of Life

## Promote Children's Programs in the Community



Annual Easter Hunt @  
LeTulle Park

Fishing  
Tournament @  
Riverside Park



*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*

# ***Livability & Quality of Life***

## **Promote Children's Programs in the Community**



**Soccer Field Lighting Funded by Federal Grant**



**BMX Bike Park - Partnered  
with BC Gas Co.**



*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*

# ***Livability & Quality of Life***

## **Parks & Recreation- Amenities**



**New Windows @ USO**



**New Pavilions @  
Amistad, City  
Field &  
Community Park**

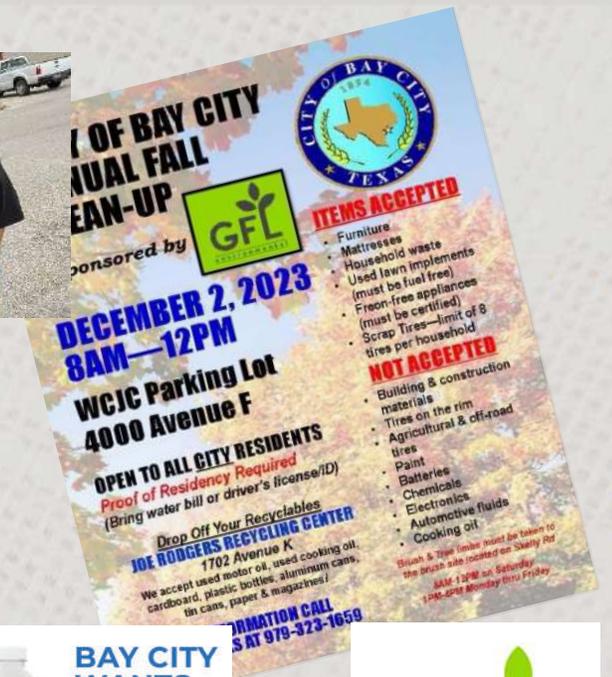


*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*

# Livability & Quality of Life

## City- Wide Clean-Up Campaign

- Clean-up Events Every December and April
  - Collected 15 tons of waste and 10 tons of tires
- Joe Rodgers Recycling Center
  - Collected and sent 200,000 lbs of cardboard to recycling mills
  - Collected 2,250 gallons of automotive oil and sent to recycler
  - Continue to partner with Keep Texas Recycling (KTR) to enhance recycling services
- Partnered with GFL to pick up illegal dump piles at no cost to the city



*Bay City residents enjoy a safe and clean community with great amenities and affordable living.*

# Community & Economic Development

- Commercial and Residential
  - Streamline Department & Permitting Process **Ongoing**
  - Create TIRZ 5 to improve blighted areas and encourage redevelopment **In Progress**
- Downtown Revitalization/Historic Preservation **Ongoing**
  - Business Recruitment in unoccupied spaces



*Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.*

# Community & Economic Development

## Commercial & Residential

- Approved Railroad Quiet Zone Study (Partner- BCCDC)
- Developed a list of City owned properties to surplus **Ongoing**
- Incentivized 80+unit Multi-Family Apartment Complex (Partner- BCCDC)
- Awarded 15 façade/website grants (BCCDC)
- Launched new online software to streamline permitting process for both contractors and homeowners (Building Dept.)
- Redevelopment of south part of town
  - Creation of TIRZ 5
  - Purchase of old K-Mart building to become the Public Safety Center (Partner- BCCDC)



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# ***Downtown Revitalization/Historic Preservation***

- Restriped parking spaces downtown
- Redevelopment of downtown
  - City issued an RFP for the Texas Theater and awarded the proposal to a developer to rehab the building(s) into a mix used development
  - Invested in Fit for Life for interior & external improvements (BCCDC)
  - Completed Sidewalk Project (Partner -BCCDC)
  - TIRZ 1 hired a landscape architect to provide phased in redevelopment options
  - Developed a list of City owned properties to surplus
    - Two properties downtown



***Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.***

# ***Downtown Revitalization/Historic Preservation***



- Revitalized downtown digital sign (Partner- BCCDC)

***Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.***



# ***Downtown Revitalization/Historic Preservation***

- Revamped appearance of flowerbeds and downtown planters
- Added new bench seating for sidewalk improvement areas
- Added Eye Glass Drop downtown (Partner BC Lions)



*Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.*



# Tourism

- Tourism - *Becoming a Destination Location*
  - Improve Wayfinding Signage **FY 25 & FY 26**
  - Promote Bay City and Surrounding Communities **Ongoing**



*Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.*

# Tourism

## Promote Bay City and Surrounding Communities



Various Billboards

Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.



# Tourism

## Promote Bay City and Surrounding Communities



Riverside  
Park

Matagorda



[www.baycitycamofest.net](http://www.baycitycamofest.net)



Downtown Bay City

Palacios



Birding & Nature Center

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# Tourism

## Promote Bay City and Surrounding Communities

### Dia De Los Muertos Festival



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# Tourism

## *Promote Bay City and Surrounding Communities*



Main Street Project Partnered by  
Tourism and BCCDC

### Sponsored & Commissioned Public Art Projects



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# Tourism

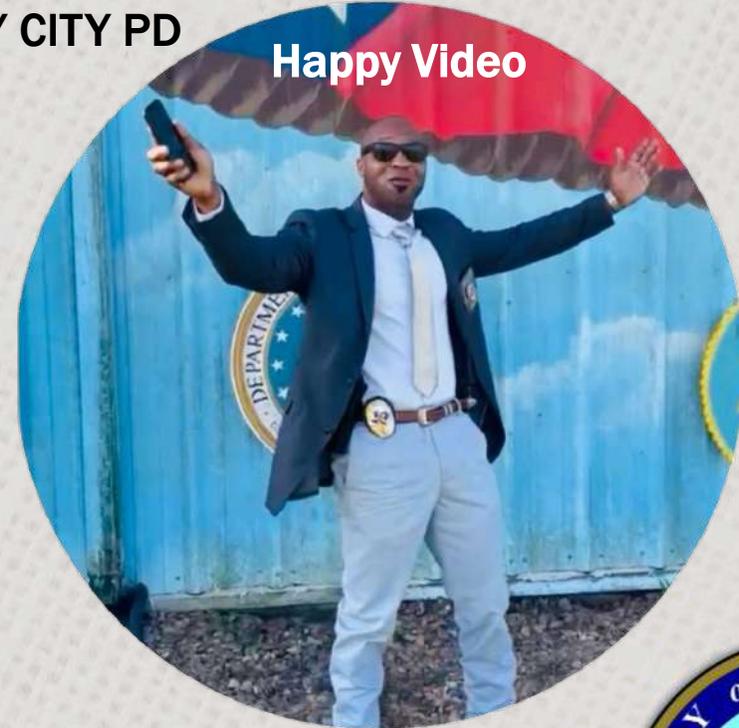
## *Promote Bay City and Surrounding Communities*



Promoting Bay City PD.



PRODUCED BY BAY CITY PD  
AND COMMUNITY



*Bay City is known for encouraging economic development opportunities, creating a business development program that is responsive to existing business needs, and actively promoting tourism.*

# Tourism

## Promote Bay City and Surrounding Communities

- Assisted Matagorda County Eco-Tourism Partnership by Forming as a Sub-committee of Tourism Advisory Council
- Maintained a Community Calendar of Events
- Created a Video Tour to Promote Bay City (Mayor)
- Created and Maintained a Map of Public Art Displays throughout Matagorda County
- Adopted an Updated Strategic Plan for Tourism **In Progress**
- Requested a Proposal for new Tourism Marketing Magazine - **In Progress**
- Held first ArtWalk with Library



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*

# Infrastructure

- Transportation
  - Nile Valley Bridge Assessment
  - Nile Valley Phase II **In Progress**
    - Explore Funding Options
  - Streets Repair- Improve Surfaces **Ongoing**
  - Downtown Parking
- Repair Water and Wastewater System **Ongoing**
  - Address Arsenic in Ave I Water Well **In Progress**
  - Texas Water Development Board Projects
    - Water Wells **In Progress**
    - Sewer Plant Rehabilitation **In Progress**
- Improve Drainage System
  - Strategic Land Acquisition **Ongoing**
  - Implement recommendations in Drainage Study **Ongoing**
    - Cottonwood Creek Bank Stabilization **FY 25**
    - Utilize 3-million-dollar Mitigation Grant **FY 25**

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# Transportation

## Nile Valley Bridge Assessment



The Structural Assessment consisted of two parts:

### Updated Survey

- Survey Scope: A topographical survey was conducted for historical comparison and to establish a baseline for ongoing monitoring and improvements.

### Structural Assessment

- Structural Findings: Diagonal struts, deck, beams and approach slabs show deficiencies impacting structural integrity and requiring load posting.

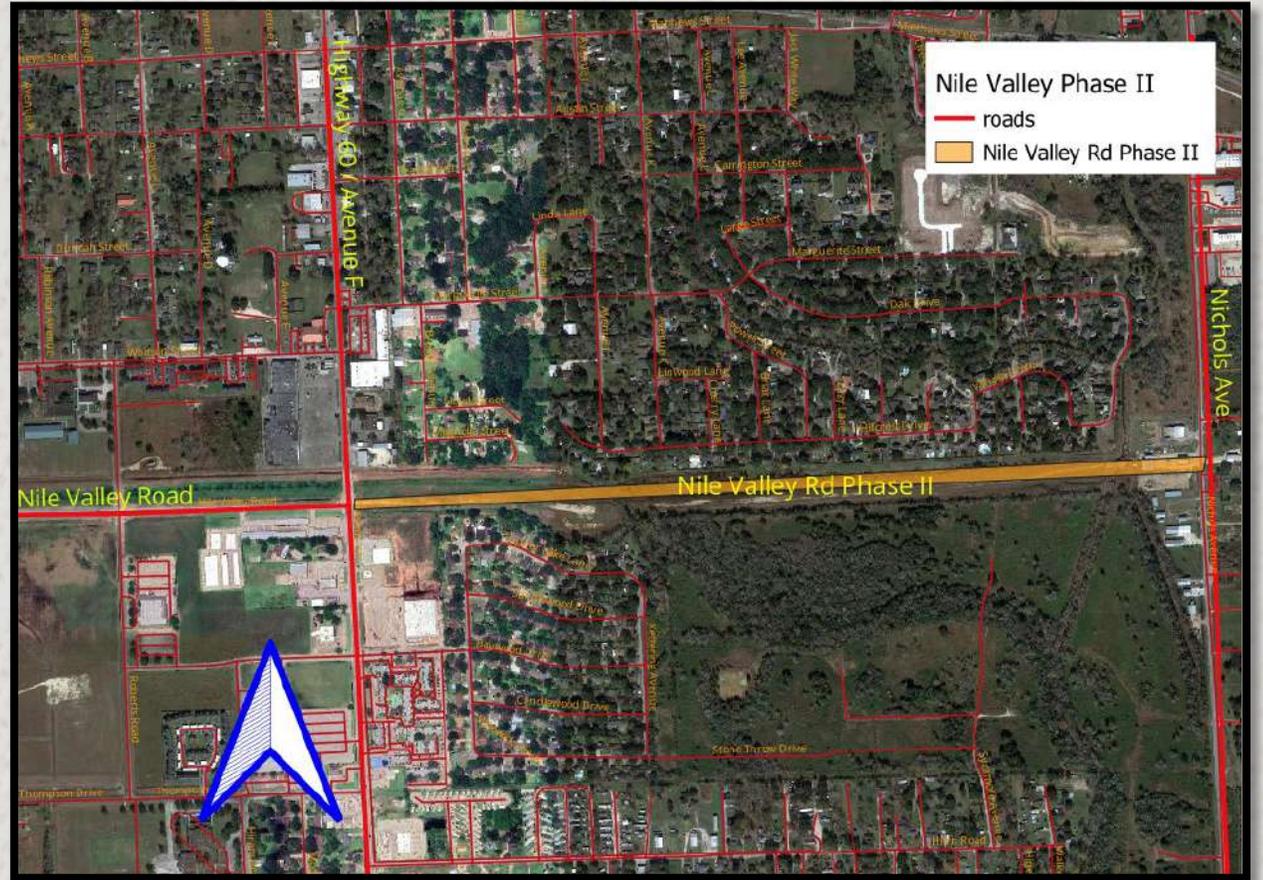
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# Transportation

## Nile Valley Phase II

- **Funding Sources:** Design funding request submitted under the 2023 USDOT PROTECT application (currently under review), along with an appropriations request to Congressman Nehls' office for full construction funding



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# Transportation

## Street Repairs – Improve Surfaces

- **Timeline:** From October 2023 to the present.
- **Asphalt Street Repairs:** A total of 181 asphalt street repairs have been completed.
- **Concrete Street Repairs:** Completed 40 concrete street repairs.
- **Signs/Traffic Control Devices Replaced:** Replaced 79 signs and traffic control devices to ensure proper traffic management and safety.



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*

# Transportation

## Street & Bridge Repairs – Improve Surfaces



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# Transportation

## Street Repairs – Improve Surfaces *BNSF Project*



Coordinated with BNSF to have Railroad Crossing replaced and also repaired crossings at 6<sup>th</sup> and 8<sup>th</sup> Street

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# Transportation

## Downtown Parking and Striping

### Downtown Parking Project

- **Identified Key Areas:** Worked with the Police Chief to identify key areas for parallel parking
- **Implementation:** Street and Bridge Division is marking out and painting new parking spaces
- **Traffic Signal Integration:** Working with TXDOT to incorporate traffic signals at key intersections in the downtown area
- **Accessibility Improvements:** Ensuring ADA-compliant crossings at key downtown intersections

### Striping Project

- **6th Street Striping:** Striping was completed along 6th Street from Ave H to Nichols Ave



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*

# Repair Water Systems

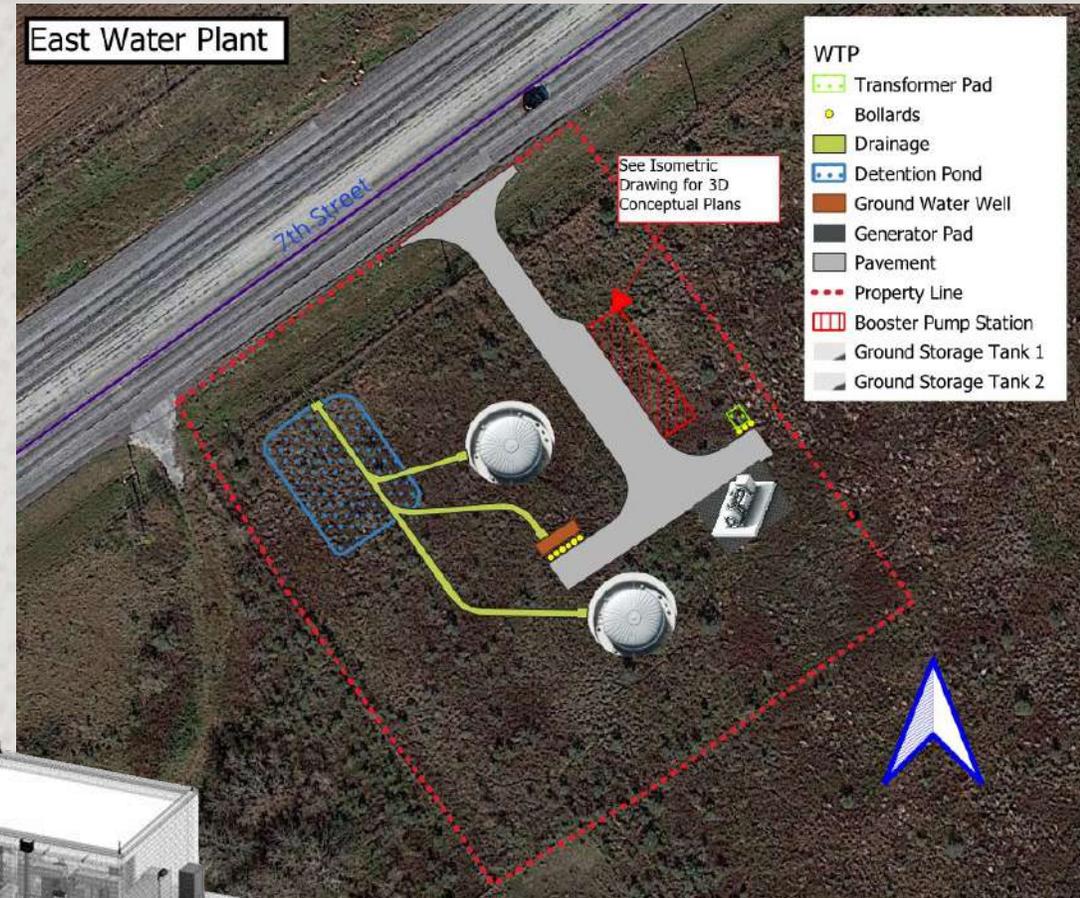
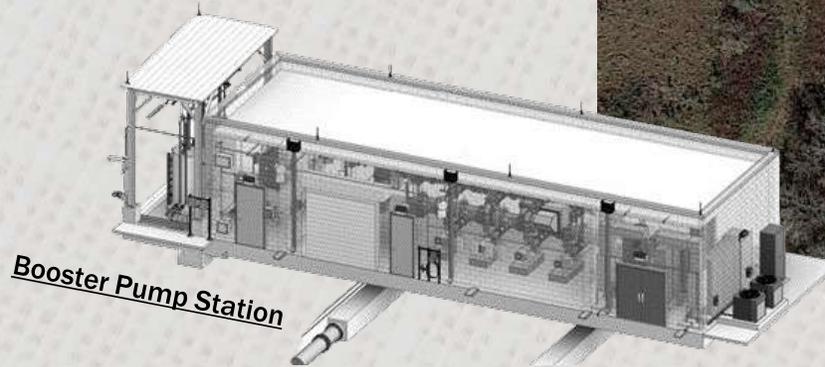
## New East Water Plant

- Engineering: \$747,102
- Engineer's Estimate: \$3,500,000
- Estimated Construction Completion: TBD
- Advertise for Bids: July 2023
- Receive Bids: August 31, 2023
- Contractor: LEM Construction Co, Inc.
- Low Bid Amount: \$11,022,500
- Notice to Proceed: TBD

### Specs:

- 1,000 LF Well
- 2 – 500,000 gal GST
- 4 – Booster Pumps
- 2,000 GPM Production

### Isometric Drawing



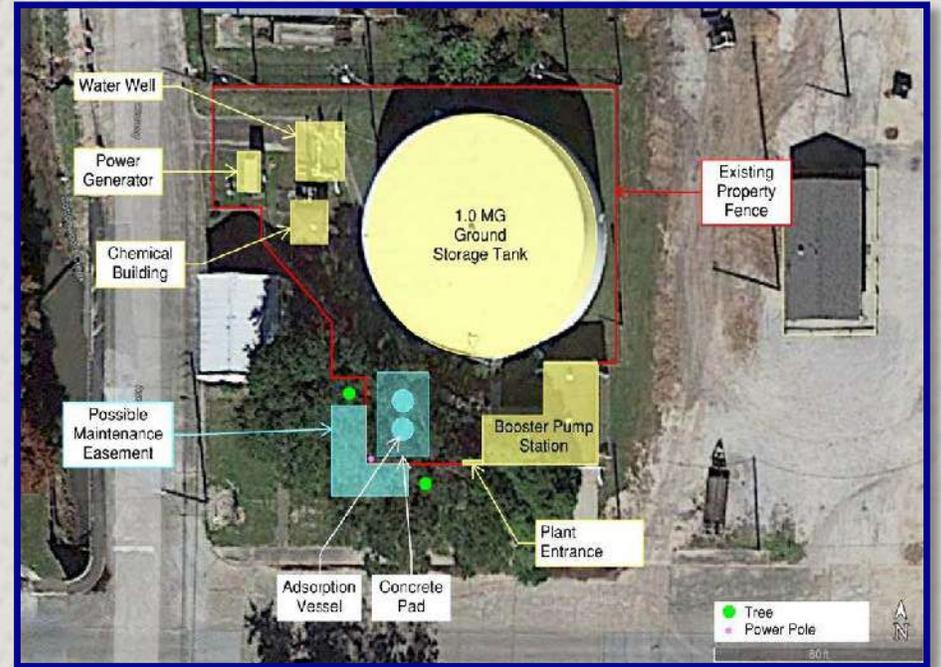
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# Repair Water System

## Arsenic Mitigation-Mockingbird Electrical-Water Line Improvements

- Engineering: \$985,016.00
- Engineer's Estimate: \$12,000,000
- Funding Source: TWDB 2 - Includes \$500,000 Principal Forgiveness & \$2,590,000 0% Loan
- Notice to Proceed: TBD

**Arsenic Mitigation** – 6th & Ave I Water Well  
**Electrical Improvements** – Mockingbird Water Well  
**Waterline Improvements** – 5th St, Moore, SH 35 & SH60



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*



# Repair Water System Leak Repairs

- **Timeline:** From October 2023 to the present
- **Water Leaks Fixed:** A total of 321 water leaks have been repaired



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# Repair Wastewater Systems

## WWTP Rehabilitation

- Engineer: Garver Engineering
- Engineer's Estimate: \$31,110,000
- Initial Low Bid Amount: \$63 Million
- Contractor: LEM Construction Co, Inc.
- Value Engineering with Garver & LEM to Reduce Scope
- Revised Contract Amount with LEM: \$28,775,000
- Funding Source: Clean Water SRF (TWDB) & Certificates of Obligation
- Engineer finalizing design on remaining components
- Project kicked off January 8, 2024
- Currently on day 155 of 912



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# Drainage

## North Drive Drainage Project

- **Project Overview:** CivilCorp Engineering handled the design for the North Drive Drainage Project, funded by ARPA
- **Scope of Work:**
  - 386 LF of concrete-lined ditch
  - 131 LF of concrete box culverts
  - 80 LF of 36-inch RCP
  - Guardrail the length of the ditch
  - Rock filter dam
- **Stormwater Management:** Stormwater is conveyed south under Highway 35
- **Project Status:** The project is complete



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# Drainage

## Ave H and Cottonwood Creek

- **Application:** The application was submitted in May 2023. It has been under GLO review, with a request for information (RFI) issued on June 5, 2024, now addressed. Total funding request of 3 Million dollars
- **Current Status:** Application is under review. Once awarded, the project will be designed by Lynn Engineering and bid out for construction



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# Drainage

## St Drainage Improvements – Mitigation Grant



**Project Overview:** Focused on drainage improvements around Duncan Street in the southwest quadrant of Bay City, with a total construction cost of \$2,077,500

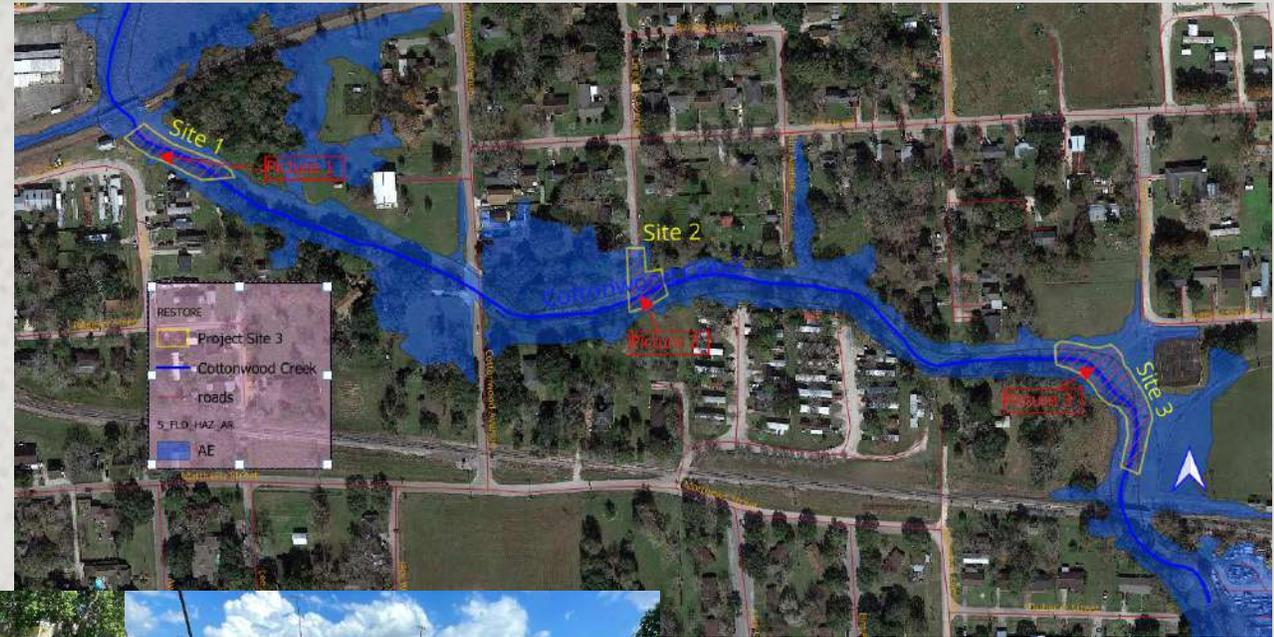
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# Drainage

## Cottonwood Creek Bank Stabilization

- **Project Scope:** Bank stabilization at three sites (1st and Ave L, Live Oak and Cottonwood Creek, Community Park).
- **Total Grant Funds Allocated:** \$200,000.
- **Status:** Preliminary Engineering has been completed. To be submitted to RESTORE Council in August.



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# Infrastructure

## ➤ Airport

- New Public Water Well **FY 25- Design Phase**
- Wildlife Mitigation Fence **In progress**
- Apron Strengthening **FY 26**
- New Terminal **FY 25**
- Engineering for Runway Overlay
- Upgrade Automated Weather Observing System
- Drainage & Taxiway Relocation **FY 24**
- Jet A Fuel System Replacement **FY 24**
- Airport Layout Plan (ALP) **FY 24 – In progress**

*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*



# Infrastructure

## Construction of Taxiway & Drainage Relocation



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*



# Infrastructure

## *Construction of Taxiway & Drainage Relocation*



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*



# Infrastructure

## *Restriped & marked taxi lane and T-Hangers*



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# Infrastructure

## *Jet A Fuel System Replacement*



*Bay City residents enjoy new community infrastructure and enhancements to the transportation network and systems.*



# **End of Workshop**

## ***Next Workshops***

- **June 18 @ 5:00 PM -Capital input session**
  - Nile Valley
  - Other Large Capital Project Discussions (Roll 5-year CIP forward)
- **June 25 @ 5:00 PM Review Strategic Plan - NEW**
- **July 9 @ 5:00 PM (Hotel Motel Fund, Outside Organization Requests)**
- **July 16 @ 5:00 PM- 5-Year Capital Plan**
  - Nile Valley
  - Sports Complex
  - Riverside Park

